

**TRANSMITTAL LETTER
(General - Patent Pending)**

Docket No.
112740-072

In Re Application Of: Knitl et al.

Serial No.
09/254,101

Filing Date
March 1, 1999

Examiner
Hoosain Allan

Group Art Unit
2645

Title: **METHOD FOR INCORPORATION FNCTIONS OF AN AUTOMATIC CALL DISTRIBUTION SYSTEM
INTO AN INTERACTIVE VOICE ANSWERING SYSTEM**



TO THE ASSISTANT COMMISSIONER FOR PATENTS:

Transmitted herewith is:

**Response to Office Action (5 pgs.);Petition for Extension of Time (duplicate); check in the amount of \$110.00;
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in the above identified application.

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Dated: March 27, 2002

Michael S. Leonard (Reg. No. 37,557)
Bell, Boyd & Lloyd LLC
P.O. Box 1135
Chicago, Illinois 60690-1135
Tel: 312/807-4270
Fax: 312/372-2098

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